Grades and numbers

Code 8062

Grade 1: Incident requires an immediate response.

There may be a risk of a crime is or is likely to be in progress and of a serious nature.

A real or immediate threat to life which is 'present and continuing' in line with Article 2 European Convention Human Rights (ECHR)

Where a danger is from themselves.

Use or threat of immediate violence or risk of serious injury/harm to a person from another and/or serious damage to property.

Code 8063

Grade 2: Urgent response

A response is required but does not meet the criteria of a Grade 1 incident.

The incident is likely to escalate into a Grade 1 incident if control measures cannot reasonably be put in place to prevent this.

An offender has been detained but poses no risk to others; key evidence will be lost and cannot be obtained by other means.

Significant concern for somebody's safety where they are in extreme distress of vulnerability.

Code 8064

Grade 3: Non-emergency

A response is required but may be completed at a later point.

There is a likelihood of further harm occurring within 'X' amount of hours.

There is a need to respond for physical safeguarding.

A vulnerability has been identified that requires in-person attendance.

Code 8065

Grade 4: For allocation only

The report can be appropriately dealt with remotely and there isn't a requirement to attend.

Report requires allocation to another agency for their review and investigation as required.

Code 8066

Grade 5: For information only

Status Codes

8058	01 - Unknown Emergency
8087	MED - G1 Emergency
8088	MED - G2 Urgent
8089	MED - G3 Non-Urgent
8092	SEC - Crime
8094	SEC - Drugs
8095	SEC - Drunk / Disorderly
8096	SEC - Fight
8100	SEC - Violence / Aggression
12587	ASB - Dog fouling
12588	ASB - Drug misuse/dealing
12589	ASB - Intimidation/Harassment (verbal abuse, threats)
12590	ASB - Littering and fly-tipping
12591	ASB - Noise nuisance (loud music, parties, shouting)
12592	ASB - Prostitution-related activity
12593	ASB - Public drinking/alcohol-related disorder
12594	ASB - Street begging
12595	ASB - Vandalism (graffiti, property damage)
12596	ASB - Vehicle-related ASB (dangerous driving, car alarms)
12597	ASB - Youth nuisance (loitering, underage drinking)
12603	Crime - Burglary
12604	Crime - Criminal damage
12605	Crime - Domestic violence referral/support
12606	Crime - Drugs
12607	Crime - Fraud
12608	Crime - Fraud/scams targeting locals
12609	Crime - Hate incidents (racial, religious, etc.)
12610	Crime - Other
12611	Crime - Robbery
12612	Crime - Sexual offences
12613	Crime - Theft & handling
12614	Crime - Theft or burglary (observed or reported)
12615	Crime - Vehicle crime (theft, damage)
12616	Crime - Violence against person

Personnel call-signs

X1 or X-Ray 1: Head of Security

X2 or X-Ray 2: Security Manager

G1 or Garden 1: Resource located in the Gardens - responsible for patrolling this area.

P1/P2/P3 or Park 1/Park 2/Park 3: Resource located in the Lurke Street Car Park - responsible for patrolling this area.

W1/W2 or Walk 1/Walk 2: Resource located in the High Street and/or Lurke Street - responsible for patrolling this area.

R1/R2 or Resp 1/Resp 2 or Response 1/Response 2: Resource of 2 Security who will respond to incidents or reported across the designated area.

IC Codes

These are a set of identity codes used to describe the perceived ethnicity of a person for rapid, shorthand communication and recording purposes. These are based on a visual assessment and not an individual's self-defined ethnicity. These are universally used by Police and Security agencies.

IC code	Description
IC 1	White - North European
IC 2	White - South European
IC 3	Black – Sub-Saharan African or African-Caribbean
IC 4	Asian – specifically from the Indian subcontinent
IC 5	Oriental or Asian – Chinese, Korean, Japanese, or Southeast Asian
IC 6	Arabic or Middle Eastern
IC 9/IC 0	Unknown